



Leeds
CITY COUNCIL

Burmantofts & Richmond Hill Neighbourhood Improvement Plan 2014/15

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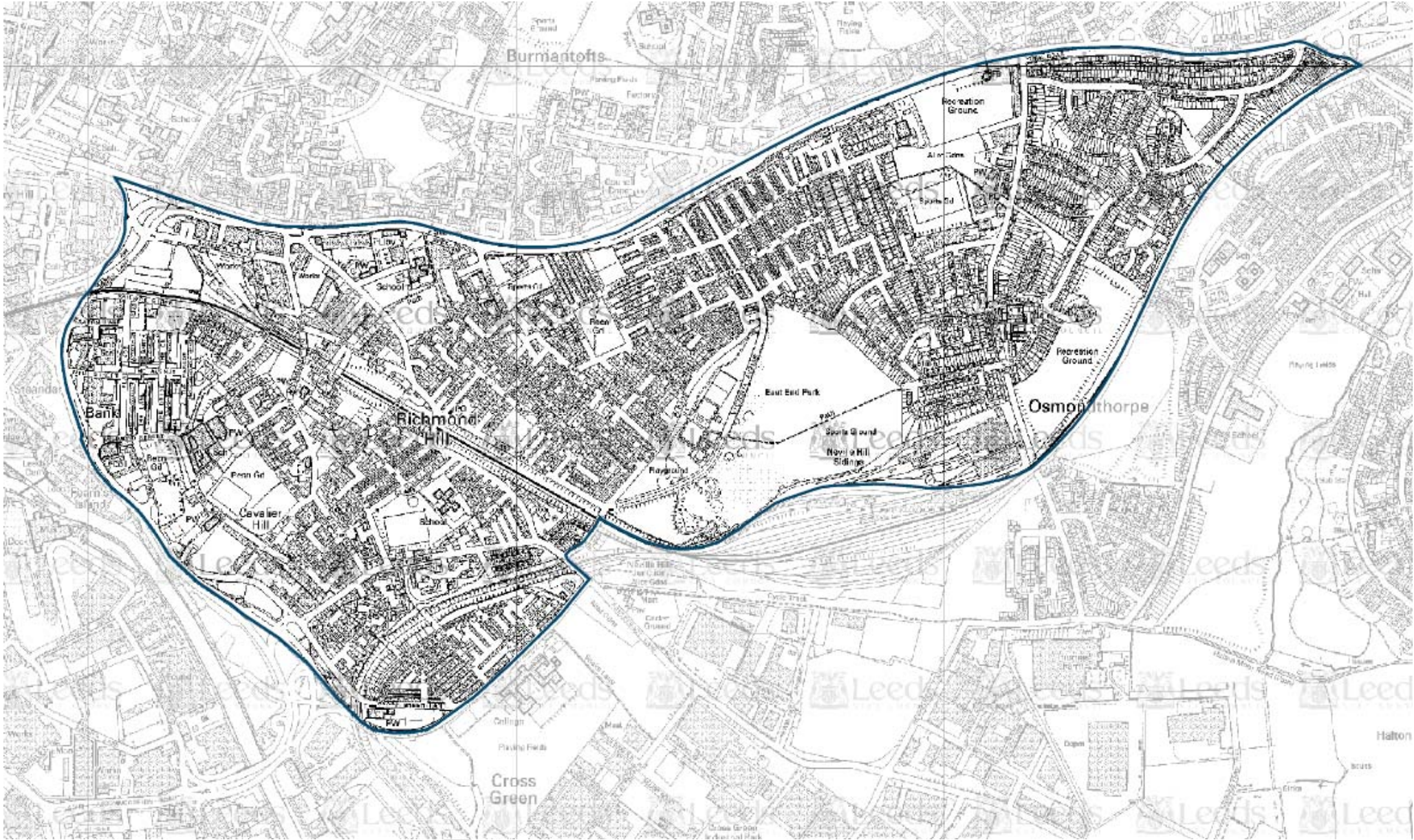
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Map of Richmond Hill Priority Neighbourhood



An introduction to Burmantofts & Richmond Hill Priority Neighbourhood

Neighbourhood Improvement Plan

The purpose of the Neighbourhood Improvement Plan (NIP) is to highlight the emerging issues and key challenges which the neighbourhood currently faces. The NIP also provides details of the actions that are to be put in place over the next 12 months to improve the area. The NIP uses both statistical data as well as views gathered through community consultation with local residents to determine what the key priorities are that need to be addressed across the Ward.

Burmantofts & Richmond Hill – composition of the area

The Ward is located in the East of Leeds, within the Inner East wedge. The Ward is wholly located within the Leeds Central constituency. The area is situated adjacent to the Leeds City Centre to the west and with Gipton, Harehills and Halton Moor to the east. The A64, York Road, cuts through the middle of the Ward, splitting the area into the two distinct localities of Burmantofts and Richmond Hill. However, there are a number of smaller communities within these localities which have their own identities and individual characteristics. The Ward has a large municipal park, East End Park, and a number of smaller community greenspaces and play areas. There are three Council managed multi use community centres situated within Burmantofts & Richmond Hill – Ebor Gardens, Lincoln Green and Richmond Hill. There isn't a library or sports centre within the Ward or a main shopping hub but a number of smaller district centres.

Leeds is divided into 108 Middle Super Output Areas (MSOAs). The Burmantofts & Richmond Hill Ward comprises of four MSOAs:

- E02002393: Lincoln Green & Ebor Gardens
- E02002394: Harehills – Comptons, Sutherlands, Nowells
- E02002399: Osmondthorpe & East End Park
- E02002404: Cross Green, East End Park and Richmond Hill

Previously, there was an annual Neighbourhood Index which ranked the MSOAs on an annual basis. In previous years, the MSOA's that make up the Burmantofts & Richmond Hill Ward have been highlighted as some of the most deprived neighbourhoods not only in Leeds but the whole of the country.

Burmantofts & Richmond Hill – a demographic profile

From the 2011 Census data, the demographic profile of the Ward is as follows:

- There is a population of 24,843 people living in the area; 49.5% female and 50.5% male

- Population density is significantly higher in BRH compared to the city average – 54.2 people per hectare compared to the Leeds figure of 13.6
- In terms of age, there is a higher than City average of people aged 0-19 (28%) and 20-44 (40.5%) but a lower than City average of people aged 60+ (15.2%)
- 77.6% of the population of the BRH ward were born in the UK
- The number of residents born outside the UK has increased significantly since the last Census – from 1,542 in 2001 to 5,581 in 2011 – 1,217 born in the EU and 4,364 born elsewhere. Over three quarters of people born elsewhere have moved into the ward within the last 10 years
- 65.3% of the ward population classed themselves as White British and 34.7% are from Black and Ethnic Minority Communities. The BME population has nearly trebled from 11.6% in 2001 to 34.7% in 2011.
- With 2,567 people, 10.3% of the ward population, the African community is the largest BME community in the Ward
- In 255 households, no adults but a least one child spoke English as a main language. In 1,529 households, no residents spoke English as a main language
- 57% of people in the ward have said their religion is Christian, 25.6% of people have no religion, 8.5% of the resident population is Muslim
- The Ward has a significantly higher proportion of people living in flats or maisonettes, 36.2% compared to the Leeds average of 21.8%
- There is also a significantly higher proportion of rented properties in the area; 67.6%, compared to a City average of 39.9%. Local Authority housing counts for 37.9%, Registered Social Landlords at 8.8% and private landlords accounting for 19.7% of rented accommodation in the area. The level of private landlord property has more than doubled since the 2001 Census when it stood at 8.1%

(Source: The Office of National Statistics)

Burmantofts & Richmond Hill - Local Structures

Funding

Inner East Area Committee has invested funding in the provision of a Neighbourhood Manager to drive improvements forward across the area and to deliver the activities outlined in the Neighbourhood Improvement Plan. The Area Committee also allocates a ward pot to Burmantofts & Richmond Hill from their annual Wellbeing allocation. This funding is invested in projects and schemes to address the local priorities. The Neighbourhood Manager tries to generate as many joint funding opportunities with internal and external funding sources to maximise investment in the local area.

In 2013/14, the Neighbourhood Manager was successful in securing the following additional funds into the Ward:

- GMB Union: £6,000 for installation of Ebor Gardens IT Suite

- ENEHL (now Housing Leeds) Area Panel: £2,583 for litter bins (50% of total cost), £3,619 towards the Haselwood Dene Subway (50% of total cost) and £1,182 for Lincoln Green Community Centre improvements (50% of total cost)
- Arcadia: £500 grant and approximately £1,000 of donated electrical goods and services for Burmantofts Gala
- Community First: £750 towards the cost of Burmantofts Gala
- Inner East Cluster: £7,500 for summer holiday activities
- Veolia: £300 toward target hardening equipment for burglary reduction activities
- **TOTAL: £15,934**

The figures above do not include the match funding contributions secured by third parties towards Wellbeing funded projects or volunteer time which has been contributed toward activities across the Ward.

Community First

A Community First panel has been in place for Burmantofts & Richmond Hill ward since February 2012. The panel is made up of eight local residents and is administered by the Neighbourhood Manager at the panel's request. The panel is re-elected in March of each year. Local Councillors are also involved in the panel as non-voting advisory members to provide support with to the panel and the decision making process. St Vincent's Centre is the panel partner and hosts the Community First page on their website.

The panel were allocated £203,460 between financial years 2011/12 and 2014/15. This allocation is split into yearly pots and funding available for 2013/14 was £50,926 which supported over 30 different projects being delivered across the ward. The Community First Panel have agreed that the Burmantofts & Richmond Hill Neighbourhood Improvement Plan should act as the Community Plan for the area, as there is clear evidence of how local priorities have been identified and there has also been a neighbourhood consultation exercise undertaken to support this. The Community First panel have also agreed to have the same priorities for their funding as outlined in the NIP action plan. This will ensure that funding will be committed to the priorities which need the most investment and will make the greatest impact in the Ward to improve local people's lives.

Community Engagement

The following activities and engagement mechanisms are already in place with local people to ensure that they have an input into improving their community:

Community Leadership Team (CLT)

This is a meeting where local residents attend to discuss issues which are important to them and to develop solutions, in partnership with service providers, to address neighbourhood problems. Local residents who are members of the CLT are those who have civic roles in their local community, for example, school governors, chairs of local tenants and residents groups, etc.

The CLT is chaired by Councillor Ron Grahame and takes place on a six weekly basis in a local community venue. At present, two co-optees are elected from the CLT to sit on the Inner East Area Committee in order to feed through local views and influence strategic decision making on Area Committee policy. The meeting is open to anyone from the Burmantofts & Richmond Hill Ward to attend, with the first part of the meeting focussed on a specific discussion topic, followed by a Have Your Say section, where any community member can raise any issues or questions they may have. The CLT is a key tool in communicating improvements being made locally to the community and increasing public awareness of activity taking place in the neighbourhood.

Neighbourhood Survey

A short neighbourhood survey is undertaken across the Ward on an annual basis. The purpose of the Neighbourhood Survey is to find out about the priorities of local people where they live. As the survey is undertaken on an annual basis, it can clearly be demonstrated if things are getting better where people live or if further actions need to be taken on specific issues.

Community Engagement Events

An addition to this year's community engagement activities two interactive events took place in January. The events allowed residents to give their ideas on how the Council and its partners should address key issues such as worklessness, dog fouling and anti-social behaviour. Attendees at the events were also allocated with either Burmantofts or Richmond Hill dollars to spend against the different priorities which had been highlighted through the results of the Neighbourhood Survey. This was to highlight the difficult decisions that have to be made when investing funding in the community, especially in these times of significant budget cuts. Another element to the event was an exercise around communicating better with local communities. The results from this will be used as a basis for future community engagement in the Ward over the next 12 months.

Equality Framework

To ensure that all activity delivered through the NIP is accessible for all the community; an equality screening process has been undertaken as part of the project plan before the NIP was developed. Equality considerations are also taken into account when any project, activity or event is being delivered in the neighbourhood. This is in line with Leeds City Council's commitment to maintain the excellent rating for Equality.

Accountability

The Burmantofts & Richmond Hill Neighbourhood Improvement Plan will be accountable to Inner East Area Committee. A review report will be presented at September Area Committee and a refreshed Neighbourhood Improvement Plan along with an achievement report will be presented at the March cycle of Area Committee meetings. The NIP action plan will also be reviewed on a monthly basis through Burmantofts & Richmond Hill Ward Member meetings. The NIP will also be regularly presented to

the Community Leadership Team to inform local residents about the activities taking place where they live. The NIP also acts as the local mechanism to deliver the priorities outlined in the Inner East Area Committee Business Plan.

Links to Strategic Partnerships and Priorities

Highlight reports on the progress of the NIP are provided to the Area Leadership Team to ensure that strategic service managers are aware of the activity taking place on a neighbourhood level and to request support with any barriers with making progress. As part of the Area Leadership Team's commitment to place, the ALT have been focussing on Burmantofts & Richmond Hill Ward and visited the BRH Community Leadership Team to listen to local resident views about service delivery in their area. There is a commitment from the ALT to re-visit the CLT in future to report back on the actions which have been taken to improve service provision in the locality.

The actions outlined in the NIP directly contribute towards the City Priority Plan 2011/15, Vision for Leeds 2011/30 and Council's Business Plan 2011/15. The work delivered through the NIP also underpins the principles outlined in the State of the City report and the Four Propositions of Citizens@Leeds.

The NIP will also link to Inner East and East North East action plans such as the Inner East Worklessness Strategy and ENE Anti-Poverty Strategy.

Partnership working and delivery mechanisms

There are a number of key local partnerships in place which will support the implementation of the NIP action plan:

Ward Member Briefings

Ward Member briefings take place on a monthly basis. The briefings are split into two sections: the first part involves invited guests to update Councillors on projects which are proposed or currently being delivered across the Ward. The second part of the meeting provides the Neighbourhood Manager the opportunity to run through the activities which are taking place in the Ward to address the NIP priorities. All this detail is recorded in a Ward Tracker which is a single document which provides Ward Councillors a comprehensive overview of activity taking place across the Ward.

Burmantofts Neighbourhood Improvement Board

The Burmantofts Neighbourhood Improvement Board (NIB) is chaired by Councillor Peter Gruen and co-chaired by Councillor Asghar Khan. The NIB was established to address issues in the MSOA of Comptons, Sutherlands & Nowells when the area was ranked number one in the city on the Neighbourhood Index profiles. The purpose of the NIB is to bring communities and service providers together to deliver joint solutions to tackle neighbourhood issues which effect communities the most.

Local Management Team

The Local Management Team was re-established in mid-2013 to take forward delivery of the NIP action plan, discuss partnership working opportunities and communication with residents. The meeting is led by the Burmantofts & Richmond Hill Neighbourhood Manager and is an officer only delivery group involving the following partners:

LCC Youth Service

West Yorkshire Police

Inner East Cluster

NHS Leeds

LCC ENE Locality Team

Housing Leeds - Partnerships Team

LCC Employment & Skills

Housing Leeds – Burmantofts & Gipton Housing Offices

Membership of the meeting will be expanded to other organisations over the coming months but it is felt at this stage it would be more appropriate to have a smaller group to take forward immediate key actions in the locality. The format of the meeting will also be reviewed, as it may be more appropriate to have thematic discussion on specific topics, rather than just general update sessions.

Burmantofts & Richmond Hill Crime & Grime Tasking

This six weekly partnership meeting is chaired by the Neighbourhood Manager with Neighbourhood Police Team Inspector. The focus of the meeting is to tackle neighbourhood level crime and crime issues and task partners to put in place sustainable solutions. Feedback on the results of quarterly crime and grime days of action, called Operation Champion, are also reported back to Tasking. However, the organisation of this activity is carried out by a separate planning group involving relevant partners which is co-ordinated by the Neighbourhood Manager.

Burmantofts & Richmond Hill Housing Managers Meetings

These meetings take place on a six weekly basis prior to Crime & Grime Tasking. The meeting provides the opportunity to strengthen working relationships between Ward Councillors, Housing Managers and Neighbourhood Manager. These sessions also discuss examples of best practice and partnership working opportunities.

Burmantofts and Richmond Hill Health Improvement Partnerships

There are two health and wellbeing partnerships in place for the Ward; one focussing on Burmantofts and the other focussing on Richmond Hill. The partnerships are managed by colleagues from LCC Public Health. Both partnerships have action plans and focus on alcohol, smoking and financial inclusion. As alcohol related admissions are so high from residents living in the Ward, a separate BRH Alcohol Sub Group has been established. The sub group has its own action plan, delivering initiatives to address this issue.

Area Committee Thematic Sub Groups

A number of Area Committee thematic sub groups are in place linked to the delegated functions of Inner East Area Committee. The sub groups discuss broader Area Committee wide issues but still have an impact on actions that are being taken within the priority neighbourhoods. The current sub groups are:

- Environmental Sub Group which monitors the performance of the Inner East Environmental Services SLA
- Children & Young Peoples Sub Group which directs the investment of the delegated youth activity funding
- Community Centres Sub Group which reviews operational arrangements of the delegated portfolio of community centres
- Planning Sub Group discusses new and proposed developments taking place across the Inner East
- Health & Wellbeing Sub Group brings together all the action being undertaken across the Wards

Key Achievements from 2013/14

A wide range of activities have been developed and delivered across the Ward over the last 12 months through the 2013/14 Neighbourhood Improvement Plan. These activities have addressed local priorities and benefitted the local community. The section below highlights key achievements delivered in the Ward since April 2013:

Reduce levels of crime and Anti-Social Behaviour

- Darker Nights Initiative: The activities which have taken place between September and March have led to a reduction of burglaries by over 30% compared to this time last year. Over 700 properties have been visited across the Ward and provided with crime prevention advice and target hardening materials.
- Immobilise property marking: The roll out of the Immobilise property marking system continues. Streets which have been identified as burglary hotspots have been targeted.
- Operation Champions: In July, a multi-agency day of action took place focussing on the Nowells area. Over 30 officers from partners such as the Police, Leeds Anti-Social Behaviour Team, West Yorkshire Fire and Rescue Service, Private Sector Rented Team and ENE Locality Team all participated. In September, activity focussed on Lincoln Green Tower Blocks. A number of annual tenancy audits took place, a large amount of cannabis was seized along with a machete, an attendance sweep was undertaken and LASBT carried out a number of visits to perpetrators and complainants in relation to ASB.
- Summer holiday activities for young people: 84 activity sessions were commissioned for young people to participate in over the summer holidays, all taking place at venues within the ward.
- Rigtons & Haselwoods Parking Solution: A consultation has been undertaken with local residents regarding the development of a project to resolve long term parking issues around the Rigtons and Haselwoods area. Funding for the scheme has been secured through Inner East Area Committee and will be completed in summer 2014.

- Off Road Bikes: Thanks to funding allocated by the Area Committee towards the Police off road bikes, this has assisted in resolving a number of nuisance motorbike and quad bike issues around the East End Park area.
- East Park Grove Problem Solving: A problem solving meeting was held with landlords of properties on East Park Grove with Councillors and service providers. The meeting covered issues around crime and the environment.
- Distraction Burglary Events: A number of distraction burglary events have taken place at sheltered housing complexes across the Ward.
- Designated Public Place Order: The DPPO continues to be enforced across the Burmantofts area resulting in a number of alcohol seizures. Additional signage has been purchased and put up in prominent locations to make people aware of the enforcement action that will be taken if they are found with alcohol.

Improve the local environment

- Haselwood Bin Solution: A new refuse and recycling system has been installed in Haselwood Mews and Haselwood Green. This scheme has addressed over 10 years of refuse collection issues due to bins being stolen and not the correct capacity of refuse bins being available. This was jointly funded by Area Committee & Area Panel. A phase two of the project has been agreed and will benefit parts of Haslewood Drive, Haslewood Square and Haslewood Court. Area Committee have wholly funded phase 2 which is currently being implemented.
- Environmental Improvement Zones: Work has continued across the two EIZs of the Nowells and Bellbrookes. Recently, there has been a fine of £3,000 issued to a landlord in the Nowells for not removing waste from the yards of his properties.
- Community Clean Ups: Since April community clean ups have taken place across the ward in the following locations – Buller Lane, Compton Road, Torre Close, Rigton Lawn, Nowells, East Leeds Rugby Club pitches on Snake Lane, Lincoln Green Mosque & Education Centre and Ebor Gardens Community Centre.
- Flowerbeds: Lincoln Green benefitted from the planting of flower beds in the prominent locations of Beckett Street, Lincoln Green Road and Cherry Row.
- Welcome Stone: A 'Welcome to Burmantofts' stone was installed on Burmantofts Street. The stone was dedicated to PC Tony Sweeney who sadly passed away in December 2012.
- Litter Bins: 14 additional litter bins have been installed across the ward. Other litter bins have been re-located to more appropriate locations. This follows feedback at the CLT from local residents.
- Haselwood Dene Subway: Clean up and painting of the subway which runs from Haselwood Dene under York Road to Pontefract Lane has been completed. Workshops are currently underway with the local community to put together a mosaic which will be installed on the wall under the subway.
- Sustainable Communities Investment Programme: A consultation event was held at St Hilda's Church, Cross Green in April with residents about the investment of nearly £4m in the area through a housing facelift project, highways improvements and a community fund pot for small scale environmental projects.

- Grit Bins: New grit bins were purchased for a number of locations across the Ward where residents find it difficult to access when icy.
- Ivy Street Shops: A proposal has been developed with colleagues from City Development to carry out a facelift scheme to improve the appearance and hopefully generate more business at the small Ivy Street district centre.
- Leeds Neighbourhood Approach: The pilot private rented sector housing project has been extremely successful since coming into force in May 2013. 150 properties were targeted as part of this initiative; with 123 of these properties being privately rented and four publicly rented, with 44 were empty. 39% (17 out of 44) of empty properties brought back into use to date. A plan is in place for each remaining empty property to be brought back into use over agreed timescale with owner. Over 94% (119 out of 127) properties inspected so far. Re-inspections of the properties are taking place and 42 category 1 hazards and 44 category 2 hazards have been removed by the end of December 2013. As part of the Leeds Neighbourhood Approach scheme, a number of referrals to other agencies for support have been made. These include: 58 households benefitting from fire prevention advice, 16 residents being referred to LCC Employment & Skills, 11 Credit Union referrals and vulnerable residents referred into relevant support services.

Increase levels of community confidence

- Community Leadership Team: BRH Community Leadership Team continues to go from strength to strength. On average of 35 community members attend each meeting. Topics discussed over the last few months including Free School Meal, community safety and the Environment.
- Burmantofts Neighbourhood Improvement Board: Four meetings of the NIB have taken place since April. A number of key projects are being delivered to address NIB priorities including the Leeds Neighbourhood Approach, which is targeting private rented sector landlords in the Nowells to improve housing conditions and also bring empty properties back into use. Families living in the NIB area also being supported to access employment and training opportunities.
- Burmantofts Gala: The inaugural Burmantofts Gala took place on 30th June. The first gala was hailed as a success with over 1000 local residents in attendance. The event also acted as the finale to Leeds Refugee Week. A logo competition was also held with local primary schools in order to create an identity for the event. A resident Gala Committee has been established to take forward gala preparations in 2014.
- Lark in the Park: The community came out in force to the community day East End Park on 20th July. The event received positive feedback from local residents and continues to improve year on year.
- Neighbourhood News: The first edition of the BRH Neighbourhood News has been produced. The newsletter has been placed in key community buildings across the ward and shared with CLT members to circulate amongst the groups they are affiliated with. The neighbourhood news is currently being reviewed to ensure the format is user friendly.

- Nowell Mount Community Centre: This centre has been transferred to Children's Services and re-launched as a Children's Centre outreach facility for Shakespeares Children's Centre. As part of the transfer arrangements, youth activities still take place there on a regular basis and the centre can still be used for local resident group meetings.
- Lincoln Green Community Centre: Use of this centre continues to increase and activities are being run from the centre every week day. The Community Café continues to go from strength to strength, an Afghan Women's Group are now providing support sessions from the centre, regular youth activities are taking place and a food bank is still under development to be operated from the centre one day per week. Interest has also been shown to deliver a pregnancy crisis support service from the facility.
- Ebor Gardens Community Centre: The facility is being used more than ever at the moment, every week day, both through the day time, and evening as well as weekends. Ebor Gardens Primary School are running parental support sessions four days per week, Inner East Cluster have a permanent space at the centre, a community choir is running at the building, along with a variety of youth activities and supplementary schools.
- Community First: The BRH Community First Panel continues to meet on a monthly basis. Since April, 28 different community projects have been approved, providing a wide range of benefits to local residents.
- Cross Green Residents: Support has been provided to local residents to re-establish the community group for the area. The first meeting took place in July and there is now a fully established residents group for the area.
- Nowells Together: Work is underway to re-establish the Nowell Together resident group along with a neighbourhood watch for the community.
- Area Leadership Team visit to CLT: The ENE Area Leadership Team, as part of their commitment to focus on place, visited the Community Leadership Team in September. A number of key themes emerged from the discussions and responsible Directors and Chief Officers will be coming to a future CLT to update local residents on what action has been taken.

Reduce levels of worklessness and NEETs

- Learning Partnerships Two Way Street: Funding support was provided for the NEET volunteering scheme to continue with the BRH Ward. The project has proved successful and the young people who have been involved in the scheme have undertaken a number of community projects including the renovation of the garden at Lincoln Green Community Centre. References have been provided to support the project securing funding from other grant projects to continue the work in Burmantofts & Richmond Hill and also expand to benefit other Inner East communities.
- NEET Week: A week of activities aimed at reducing NEETs took place in November. An Apprenticeship Hub Make a Winning Application session was run from Ebor Gardens Community Centre which supported young people complete applications for current apprenticeship vacancies. A NEET Sweep took place across the Ward to find out what young people on the NEET list were doing and what support they may need to get into a job or training. A NEET market place event took place at Ebor Gardens Community Centre, involving a wide range of providers.

- Ebor Gardens IT Suite: Installation is complete of the new IT Suite at Ebor Gardens Community Centre. The IT provision has jointly been funded by the Inner East Area Committee and GMB. Sessions to support people back into jobs and training are being operated from the centre. The installation of the IT suite has also enabled Ebor Gardens Primary School's parent support programme deliver more courses to local residents.
- Giz a Job: Initially Lincoln Green and now Ebor Gardens Community Centre is now hosting the Giz a Job programme one day per week which is run by Zest and Job Centre Plus. The project supports residents to build their confidence and provides assistance to get them into employment and training opportunities.
- Nowells Family Support Project: Activity was undertaken in the Nowells area as part of the Burmantofts NIB to target families and individuals listed on the Families First list. Support was provided to residents to access training and confidence building sessions, as well as employment opportunities for those ready to move back into work. To date, the 10 families have all received support from a Job Centre Plus outreach worker, two have now completed a work programme, one is due to start a work programme, two have been referred to Pinnacle People. One has received 13 week sanction and two are no longer claiming benefits.

Improve physical health and emotional wellbeing

- Training sessions for frontline workers: Training sessions have been held for frontline staff working across Burmantofts & Richmond Hill. The sessions covered illegal money lending, smoke free homes Health is Everyone's Business and alcohol awareness.
- Sports accreditation courses: As part of the summer holiday activities which were commissioned for the ward, three sports accreditation courses were run in partnership with local sports clubs: East Leeds Community Sport Club, East Leeds Cricket Club and Market District (Raging Bull) Boxing Club. The sessions provided leadership qualifications to young people to continue to support their local clubs.
- BRH Alcohol Strategy: An alcohol sub group has been established for Burmantofts & Richmond Hill Ward due to the high levels of alcohol related hospital admissions from the area.
- Cross Green Food Growing Initiative: A food growing project has been developed for the Cross Green area in partnership with Hyde Park Source. This scheme will provide local groups and residents with fresh fruit and vegetables in an area with very little fresh produce outlets.
- Leeds Let's Get Active: The programme was launched in the Ward in January. A health walk has commenced from Osmondthorpe Lane one morning per week and a running club has started in East End Park. A number of family activities are being planned for summer.

Burmantofts & Richmond Hill Neighbourhood Survey

As part of the priority setting and action planning for the development of the Neighbourhood Improvement Plan, the annual Neighbourhood Survey was distributed. The survey was sent through school bags, placed in key community buildings and distributed through the Community Leadership Team. In 2014, 259 responses were received, this was nearly 100 more compared to the 2013 figure of 170 and represented more than 10% of the surveys which were distributed across the Ward. The Neighbourhood Survey followed the same format of the previous year in order to be able to analyse whether or not the same issues were still priorities for local people. The table below highlights the top two issues under each priority from 2014 compared to the 2013 results:

Priority Heading	2014 Results	Priority Heading	2013 Results
<i>Providing more community activities</i>			
More youth clubs and activities for young people	152	Improved parks and play areas	89
Improved parks and play areas	146	More youth clubs and activities for young people	84
<i>Getting people into work and training</i>			
Programmes to support young people into jobs and training	156	Programmes to support young people into jobs and training	85
More courses being delivered locally	134	More courses being delivered locally	78
<i>Tackling crime and anti-social behaviour</i>			
Burglary	139	Burglary	98
Noise Nuisance	112	Youth Nuisance	71
<i>Improving the environment</i>			
Dog fouling	191	Dog fouling	116
Fly tipping	116	Fly tipping	66
<i>Improving health and wellbeing</i>			
Sports and fitness sessions	133	Sports and fitness sessions	70
Healthy eating sessions	119	Healthy eating sessions	63

A number of respondents also indicated that they would be keen to find out more about what is happening where they live and also get involved with local volunteering opportunities.

To understand where the particular issues are in the neighbourhood, a mapping exercise of respondents was undertaken to highlight particular hotspot areas. This information has been passed to services in order to direct their resources appropriately.

Burmantofts & Richmond Hill Community Engagement Events – January 2014

Two community engagement events were held in January – one for Richmond Hill and the other focussing on Burmantofts. The purpose of the events were to find out local resident's views on how to solve their top rated community issues, find out how residents would like the Councillors and Area Committee to communicate with them in future and also prioritise how future funding should be spent in the Ward in future. The feedback from the events is as follows:

- Residents indicated that their top priorities for investment of funding over the next 12 months is around getting young people into work and training, providing more activities for young people and tackling dog fouling.
- People would prefer to receive regular e-mail bulletins about activities and projects happening where they live, along with a bi-annual newsletter. Residents also thought better use of local noticeboards should be made and community champions should be recruited to disseminate key messages in the local community. Attendees also thought that the events were very useful and would like to see more sessions such as this taking place on a regular cycle across the Ward.
- 65 different suggestions on how to address key community concerns were put forward by residents. These suggestions will be worked through as part of the implementation of the Neighbourhood Improvement Plan.

Burmantofts & Richmond Hill Action Plan for 2014/15

The action plan below outlines the five key priorities for the Neighbourhood based on the statistics available and views from local residents. This section highlights the actions which will be taken over the next 12 months to address these priorities:

PRIORITY: Increase community confidence and build community cohesion

Headline Statistics:

- Local people have requested more frequent face to face engagement events and information about what is happening in their neighbourhood (Source: Feedback from BRH Community Engagement Events and BRH Neighbourhood Survey)

- From analysis of attendance at the BRH Community Leadership Team and recent community engagement events, more need to be done to bring different communities together in the area (Source: Feedback from BRH Community Engagement Events and BRH Community Leadership Team)
- One of the top priorities for local people is to see more activities happening for young people (Source: Feedback from BRH Community Engagement Events and BRH Neighbourhood Survey)

Strategic Links

- Meets the Citizens@Leeds proposition of to be responsive to the needs of local communities
- These actions will link into the future Community Engagement Strategy for Area Committees

Action Plan

Priority	Action to be taken	Delivery Lead
Improve community engagement with local residents	<ul style="list-style-type: none"> • Develop a community engagement strategy for the Ward • Hold eight Community Leadership Team meetings per year • Develop a monthly e-mail bulletin to provide key messages to community contacts • Produce a bi-annual community newsletter for local residents living across the Ward • Undertake annual Neighbourhood Survey with local residents • Deliver interactive community engagement events in the Ward every Autumn • Hold an annual Volunteer Thank You event • Develop a Burmantofts & Richmond Hill webpage on leeds.gov.uk • Explore potential use of social media such as Facebook and Twitter • Map existing community structures and support local residents develop community groups • Encourage local people to become volunteers on community activities • Promote local activities at the Burmantofts Gala and Lark in the Park • Explore possibilities of utilising local radio to promote 	LCC ENE Area Support

	activities	
Provide community activities and events for local residents to enjoy	<ul style="list-style-type: none"> • Support the organising committee of Lark in the Park to arrange and run the annual event in East End Park • Arrange the Burmantofts Gala with the local community and secure funding / sponsorship to make the event happen 	Steering groups for both Lark in the Park and Burmantofts
Ensure that Community First funding for the Ward is maximised	<ul style="list-style-type: none"> • Re-elect the Community First panel for the Ward to ensure there is cross area representation – four Burmantofts residents and four Richmond Hill residents • Promote Community First funding opportunities through community networks 	LCC ENE Area Support, Local residents
Ensure that everyone is given voice in local decision making in the area	<ul style="list-style-type: none"> • Work with Leeds Refugee Forum and Migrant Access Points to ensure that the Community Leadership Team is representative for the local area • Strengthen the involvement and influence of young people in community activities and service delivery 	LCC ENE Area Support
Increase the use of the Council managed community centres in the Ward	<ul style="list-style-type: none"> • Promote the resources available within Ebor Gardens, Lincoln Green and Richmond Hill Community Centres • Support groups to put in lettings applications to run sessions which benefit the local community • Ensure that buildings are well maintained, clean and safe for all existing and new user groups 	LCC ENE Area Support
Provide a comprehensive package of activities for young people throughout the year	<ul style="list-style-type: none"> • Commission a wide range of activities, to take place in and out of school holidays, for young people through delegated Youth Activity Funding • Give young people the opportunity to have an input into the commissioning process through a local young people forum, school councils or other engagement activities • Ensure that all commissioned activities are well promoted and young people are aware how to sign up to these opportunities • Promote Breeze and the benefits which are offered for being registered 	LCC ENE Area Support

PRIORITY: Reduce the levels of worklessness and Not in Education, Employment & Training (NEET)

Headline Statistics:

- At January 2014, there were 1,711, equivalent to 10.1%, Job Seekers Allowance claimants in the Burmantofts & Richmond Hill Ward. This is higher than the city average of (Source : 01-14 Department for Work and Pensions)
- The highest proportion of JSA claimants are in the age range of 25 – 49, 1,063 in total across the Ward. (Source : 01-14 Department for Work and Pensions)
- Numbers of lone parents who claim benefits are higher than the City average, 3.8% (805), compare to the Leeds figure of 1.5% (8,060) (Source : 02-12 Department for Work and Pensions)
- As of November 2013, NEET figures stood at 150 for Inner East Cluster. However, it must be acknowledged that this figure covers the whole Inner East Cluster area including Gipton (Source : CYPP Cluster Performance Report November 2013)

Strategic Links

- All activity will link with the Inner East Worklessness Strategy, which is currently under development
- Meets the Citizens@Leeds propositions of: help people out of financial hardship and help people into work.

Action Plan

Priority	Action to be taken	Delivery Lead
Support young people to access Apprenticeship opportunities	<ul style="list-style-type: none"> • Distribute regular vacancies bulletins produced by Leeds Apprenticeship Hub across the community and within community buildings • Signpost young people to apprenticeship support sessions such as Make a Winning Application • Deliver a local apprenticeship event for young people from high schools and who are currently NEET 	LCC ENE Area Support, Leeds Apprenticeship Hub
Ensure local residents are aware of training and advice sessions available locally	<ul style="list-style-type: none"> • Promote the Community Learning programmes available across the Ward • Encourage services to deliver locally based courses from local community centres which have IT facilities 	LCC ENE Area Support
Support local initiatives to reduce	<ul style="list-style-type: none"> • Assist with NEET Sweep activities across the Ward • Promote and encourage sign up to locally delivered NEET 	Inner East Cluster, Igen,

the number of NEET young people	<p>programmes, such as Two Way Street</p> <ul style="list-style-type: none"> • Support the pre NEET work which is currently underway or being programmed to be delivered in the area 	LCC ENE Area Support
Support families and individuals back into work	<ul style="list-style-type: none"> • Continue to deliver the pilot project in the Nowells area linked to individuals identified through Families First • Promote locally delivered ESOL sessions and encourage sign up by communities who need support • Support the multi-story initiative that will support people into work and training • Work with local businesses to create an employability partnership • Deliver a 'Women in Business' event to inspire women into careers 	Inner East Cluster, LCC ENE Area Support

PRIORITY: Create a safer neighbourhood by reducing levels of crime and Anti-Social Behaviour

Headline Statistics:

- Crime has reduced significantly across the Ward over the last 12 months – down 28%, 272 offences, compared February 2013 (Source: NPT Statistics)
- Burglary dwelling has also been reduced by 28%; this is equivalent to 115 less incidents of burglary in 2014 compared to cumulative figures released in February 2013 (Source: NPT Statistics)
- Despite this, over the last 12 months, local confidence has reduced in local policing, from 52.1% in January 2013, to 46.8% in January 2014. Public confidence in other areas, such as, levels of anti-social behaviour, knowing how to contact the Neighbourhood Policing Team and levels of visible Police patrols, have remained static (Source: NPT Statistics)

Strategic Links:

- Reflects all the Safer Leeds community safety and Divisional Community Safety Partnership priorities

Action Plan

Priority	Action to be taken	Delivery Lead
Reduce the number of residents becoming victims of burglary	<ul style="list-style-type: none"> • Review and refresh the BRH Burglary Reduction OBA Plan • Continue with existing activities outlined within the BRH Burglary Reduction OBA Plan, that are working and relevant 	West Yorkshire Police, Safer Leeds

	<ul style="list-style-type: none"> • Request further problem profile for burglary dwelling over the last six month period to target activity as appropriate • Promote the Immobilise property marking system to local residents • Undertake burglary reduction activities; Darker Nights initiative between September to March and Sneak In campaign between April to August 	
Continue to provide CCTV in key locations	<ul style="list-style-type: none"> • Funding support to continue to provide CCTV in priority locations • Deploy covert cameras as and when necessary 	Safer Leeds
Reduce the number of alcohol related incidents in the Ward	<ul style="list-style-type: none"> • Continue to enforce the Designated Public Place Order (DPPO) • Work with partners via the BRH Alcohol Group to put in place packages of support to assist local people tackle alcohol dependency issues • Promote alcohol support networks 	West Yorkshire Police
Undertake multi agency activities in hotspot locations	<ul style="list-style-type: none"> • Commitment to carry out four Operation Champions to tackle issues such as drugs, loan sharks, anti-social behaviour, etc. in hotspot locations identified through intelligence received at BRH Tasking 	LCC ENE Area Support
Undertake activity to tackle emerging community safety concerns	<ul style="list-style-type: none"> • Deploy off road bikes and when necessary to tackle community concerns regard nuisance motorbikes and quad bikes • Undertake operations around travelling criminals, metal thefts and illegal waste carrying • Put in place packages of support and undertake problem solving for repeat victims of crime • Target drug dealing hotspots through covert operations 	West Yorkshire Police
Carry out awareness campaigns with local residents and frontline workers	<ul style="list-style-type: none"> • Deliver a Prevent awareness workshops for community leaders and frontline staff working in the BRH Ward • Increase local awareness around Child Sexual Exploitation and reporting mechanisms • Promote support activities and reporting mechanisms for Domestic Violence, including the Caring Dads pilot programme • Support local residents establish Neighbourhood Watch groups 	LCC ENE Area Support

Work with emerging communities to increase awareness around community safety issues	<ul style="list-style-type: none"> Promote community crime and ASB reporting mechanisms through the Migrant Access Points programme Deliver healthy relationship messages via local BME groups 	LCC ENE Area Support
Reduce perception of youth nuisance across the Ward	<ul style="list-style-type: none"> Reactive outreach work to be undertaken with young people and supporting / signposting to regular activities in the area 	LCC Youth Service
Increase public confidence and satisfaction in statutory services related to crime and ASB	<ul style="list-style-type: none"> Encourage and support local people to report crime and ASB in their neighbourhood Promote and make residents aware of positive action which has achieved positive results linked to crime and ASB in their neighbourhood 	LCC ENE Area Support
Deliver actions to resolve concerns around highways and parking	<ul style="list-style-type: none"> Implement the Rigtons and Haslewoods parking solution; a combination of residents only parking zone and waiting restrictions Extend the Saxton Gardens residents permit holders only restrictions to make them 24hr a day Undertake improvements to the Bellbrookes car park as part of the Town and District Centres capital investment programme. 	LCC Highways

PRIORITY: Improve the local environment, including housing conditions

Headline Statistics:

- Two areas within the Burmantofts & Richmond Hill Ward, Nowells and Bellbrookes, are currently active Environmental Improvement Zones (EIZ) due to the high number of calls for service related to these neighbourhoods.
- In recent resident perception surveys undertaken in the EIZ areas, dog fouling and street litter have been raised as the highest local environmental concerns (Source: ENE Locality Team)
- Highest numbers of calls for service to the ENE Locality Team Enforcement Team in the Ward relate to waste in gardens (293) and fly tipping (130) (Source: ENE Locality Team)
- The highest number of request for service in the BRH Ward to the Streets section of the ENE Locality Team relates to fly tip removals (640) and litter (208) (Source: ENE Locality Team)
- Concerns about dog fouling were ranked the number one issue in the Ward by respondents to the 2014 BRH Neighbourhood Survey.

Strategic Links:

- Activities link to or enhance the Environmental Services Service Level Agreement that is in place with the Area Committee
- Supports the Citizens@Leeds propositions of providing accessible and integrated services and be responsive to the needs of local communities

Action Plan

Priority	Action to be taken	Delivery Lead
Improve parks and play areas across the Ward	<ul style="list-style-type: none"> • Implement actions to bring a number of parks and greenspaces across the Ward to Leeds Quality Standard • Consult on the East End Park master plan with the local community and agree a prioritised programme of works to secure funding • Encourage volunteers to look after their local parks and play areas through forming Friends of groups or carrying up community clean-up / maintenance days 	LCC Parks & Countryside, LCC ENE Area Support
Implement Environmental Improvement Zones	<ul style="list-style-type: none"> • Promote the positive action which has been undertaken by the Locality Team to address environmental issues within the neighbourhood 	LCC ENE Area Support / LCC Locality Team
Address the number one environmental concern of residents – dog fouling	<ul style="list-style-type: none"> • Encourage the community to report incidents of dog fouling across the Ward • Increase signage in hotspot areas to make people aware of fines associated with dog fouling • Recruit local people to act as environmental champions around this issue and build closer relationship with Dog Warden Service • Undertaken dog fouling prevention campaigns through local schools 	LCC ENE Area Support / LCC Locality Team
Support activity to improve private rented sector housing in the Nowells	<ul style="list-style-type: none"> • Promote positive message relating to the improvements which have already taken place within the Nowells since the Leeds Neighbourhood Approach commenced • Put in place a number of multi-agency activity days in the Nowells between June 2014 to March 2015 	LCC ENE Area Support, LCC Private Rented Sector Team
Implement a number of activities	<ul style="list-style-type: none"> • Support with the development of an exit strategy for the Selective Licensing programme and ensure that local partner 	LCC ENE Area Support, LCC

to support the legacy of Selective Licencing	<p>commit their on-going involvement to the area</p> <ul style="list-style-type: none"> • Undertake focussed activity on bringing empty properties back into use, particularly around the East End Park area, tackle environmental issues and address anti-social behaviour • Put in place a regular area walkabout to carry out an audit of the area and refer through any issues identified 	Private Rented Sector Team
Undertaken a number of environmental awareness campaigns	<ul style="list-style-type: none"> • Recruit a number of community environmental champions to lead community clean-up activities and support local residents to report local environmental issues • Encourage the establishment of 'In Bloom' groups across the Ward 	LCC ENE Area Support
Deliver the Sustainable Communities Investment Programme (SCIP)	<ul style="list-style-type: none"> • Manage and implement a wide range of community initiatives funded through the SCIP community fund • Implement a group repair property facelift scheme to specific streets within the Cross Green area • Link projects with health outcomes to monitor the benefits of the investment 	SCIP Project Team

PRIORITY: Address health inequalities by promoting community health and wellbeing

Headline Statistics:

- Levels of cancer mortality in under 75s within the Ward are significantly higher than city average – 210.4 per 100,000 compared to the Leeds figure of 111.7 per 100,000. Main causes attributed to this are smoking, alcohol, poor diet, a lack of physical activity of being overweight (Source: Public Health Summary 2008-2010)
- There are 2231 household in fuel poverty within Burmantofts & Richmond Hill, this is equivalent to 18.56% of total households in the Ward (Source: Public Health Data 2011)
- Life expectancy in both males and females are lower than the Leeds average; 74.7 years in total. For males, the average life expectancy is 72.50 years and for females 77.3 years (Source: Public Health Summary 2008-2010)

Strategic Links

- All activity highlighted below contributes towards the priorities of the local health and wellbeing partnerships and the Inner East Health & Wellbeing Sub Group

Action Plan

Priority	Action to be taken	Delivery Lead
Support vulnerable families and young people	<ul style="list-style-type: none"> Support the development of packages of support for vulnerable families and young people identified through Families First and Guidance & Support 	LCC Children's Services
Support community food growing initiatives across the Ward	<ul style="list-style-type: none"> Assist Cross Green Community Group and Hyde Park Source to implement the Cross Green food growing project and use as an exemplar for other area 	LCC ENE Area Support
Put in place a number of activities which encourage residents to get active	<ul style="list-style-type: none"> Promote the current Leeds Let's Get Active activities that are already on offer in the locality – weekly health walk in Osmondthorpe, East End Park Running Club Ensure that future Leeds Let's Get Active activities meet resident need through consultation with the CLT and active local groups Increase awareness of activities on offer at local sports clubs for Juniors and Adults Work with Leeds Refugee Forum to encourage different cultural groups to get involved with healthy lifestyle activities 	LCC Sport & Active Lifestyles
Support activities being delivered for older people	<ul style="list-style-type: none"> Promote the activities available in the local community through Burmantofts Senior action and Richmond Hill Elderly Action Promote sessions which are taking place in Council community centres for older people, such as modern living courses 	LCC ENE Area Support
Deliver a number of actions which deliver health outcomes linked to the Sustainable Communities Investment Programme (SCIP)	<ul style="list-style-type: none"> Deliver Health is Everyone's Business, Audit C and Affordable Warmth training to all frontline staff working in the Cross Green area Integrate health related questions into the Group Repair survey undertaken as part of the sign up process to measure health impacts of the project 	LCC Public Health
Deliver activity to address the impact of alcohol	<ul style="list-style-type: none"> Support the activity which is being delivered through the BRH Alcohol Sub Group Promote local activities which are delivered as part of Alcohol Awareness Week 	LCC Public Health

<p>Undertake local awareness campaigns on key health issues</p>	<ul style="list-style-type: none"> • Promote the 'Got a cough, get a check' initiative and promote the successes from the programme to date • Encourage people to access home Fire Safety checks • Increase awareness of the Smoke Free Homes campaign and accessibility of NHS Stop Smoking Services • Promote the availability of Free School Meals and encourage take up by local residents who are eligible • Support the activity which is being undertaken as part of the Change 4 Life programme in Richmond Hill 	<p>LCC ENE Area Support</p>
<p>Promote financial inclusion support available across the Ward</p>	<ul style="list-style-type: none"> • Promote local financial inclusion services available through local publications and community events • Undertake a promotional campaign to encourage residents to access Leeds City Credit Union services • Encourage local residents to report loan shark activity taking place in communities • Promote advice and guidance available through the East Leeds Debt Forum Website: www.eastleedsdebtforum.com 	<p>East Leeds Debt Forum</p>